

Safeguarding is everyone's responsibility.

Charity No. 1215395 | Ipswich, United Kingdom

Policy Statement

Reg Community Support Trust is committed to creating and maintaining an environment in which all individuals are safe from harm. We operate a zero-tolerance approach to abuse, neglect, exploitation or discrimination.

Purpose of this Policy

The purpose of this policy is to set out how safeguarding concerns must be recognised, reported, recorded and acted upon, ensuring consistent protection for children and adults at risk.

Legal and Regulatory Framework

This policy is informed by the Care Act 2014, Children Act 1989 & 2004, Working Together to Safeguard Children (2023), Charity Commission safeguarding guidance, the Domestic Abuse Act 2021 and Local Safeguarding Board procedures.

What to do if you have concerns

You may have concerns about a person because of something you have seen or heard, or a person may choose to disclose something to you. If a person discloses information to you, you should listen carefully, take the concern seriously, record what you are told promptly and accurately, and report it to the Designated Safeguarding Officer without delay.

Information sharing

Safeguarding information may be shared with police, social care, NHS services and other relevant agencies where this is necessary to protect a child or adult at risk.

Allegations against staff or volunteers

Allegations must always be taken seriously. All allegations involving staff or volunteers must be reported to the Designated Safeguarding Officer and, where required, referred to the Local Authority Designated Officer within one working day.

Contact

To raise a safeguarding concern or request the full signed policy pack, email admin@reghelping.org.uk or call 01473 572045.